HCA Virtual Desktop Remote Access Users

We are Migrating to Horizon VDI

What is changing?

Please be informed that effective **Tuesday, April 2nd, 2024**, the HCA hCare (Citrix) VDI Remote Access solution will no longer be accessible. We are transitioning to our new Horizon VDI solution to enhance the remote access portal experience. Thank you for your cooperation during this migration process.
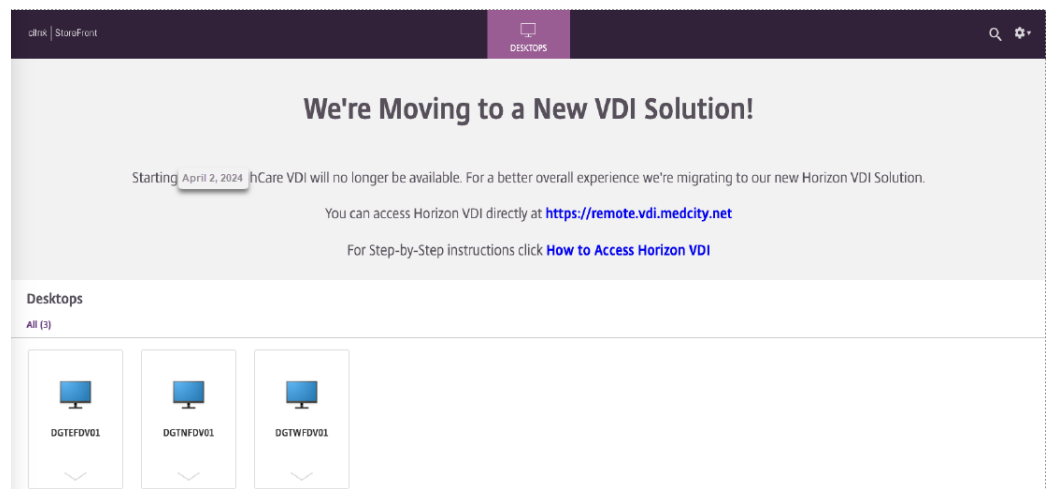

- On **Tuesday, April 2nd, 2024**, the following message will display on the legacy hCare VDI Storefront:

We Have Moved to a New VDI Solution!

Legacy hCare VDI is no longer available. For a better overall experience we have migrated to Horizon VDI.

You can access Horizon VDI directly at **https://remote.vdi.medcity.net**

For Step-by-Step instructions click **How to Access Horizon VDI**

For any login issues or concerns, please contact the HCA IT SERVICE DESK at 888-561-6599